

### (Important Notice)

# Submission of Individual Number (My Number) for International Money Transfer Service.

Thank you for your continued patronage of Western Union International Money Transfer Service via Convenience Stores.

The Law (\*) states that users of Western Union International Money Transfer Service via Convenience Stores that have not yet submitted their My Number will have to submit their My Number by December 31, 2018

Therefore we are asking all our customers that have not submitted yet their My Number to submit it as soon as possible.

Furthermore, if you have already sent your Mynumber to us, please accept our apologies.

Please bear in mind that if we cannot confirm the registration of the Individual number (My Number) before January 2019, we will temporary suspend the service for the customer.

(For inquiries)

International Money Transfer Support Center

Toll Free Number: 0120-3630-44

(you can call from a cellphone or a PHS phone) Business Hours: 9:00 to 22:00 (everyday of the year)

\*We will require submission of My Number based on the two following laws:

"The Law concerning the use of designated numbers to identify specific individuals for administrative procedures" and "The Law concerning submission of records related to overseas remittances etc. for imposition of internal taxes."

We look forward to serving you again in the future at the Western Union International Money Transfer Service via Convenience Stores.

#### My number notice card



#### My number ID card (Copy of both sides)



## For those customers without telephone

## How to call our Customer Support Center using the Famiport Phone

1

From the Top Menu, tap "International Remmitance" as shown here.



Select Western Union

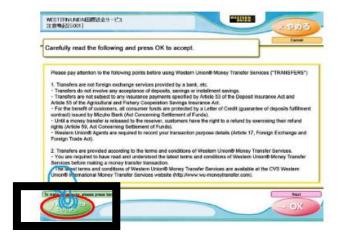




Select your language



Press the PHONE ICON (green button at the bottom left)



1.Pick the HANDSET 2. Press the CALL button

